

2000-536.C  
221084



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220 Operation Way  
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**SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA OPERATIONS**

COMPANY NAME SCANA Communications, Inc.  
QUARTER / YEAR 4th / 2009

Month:	<u>Oct</u>	<u>Nov</u>	<u>Dec</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)	<u>0</u>	<u>0</u>	<u>0</u>
New Installs Completed w/in 5 Days (%)	<u>0</u>	<u>0</u>	<u>0</u>
Commitments Fulfilled (%)	<u>0</u>	<u>0</u>	<u>0</u>

Comments / Explanations: No Low Bandwidth Customers

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Person Making Report / Contact Information: **Oscie O. Brown, General Manager**  
**803-217-8807**